

Financial Pulse

Best Value | Best Service | Lifetime Membership

Helping our members live financially well

Aurora Credit Union's Quarterly Newsletter

Fall 2018

Best Value

Take advantage of increased dividends

The Aurora Credit Union Board of Directors recently approved an increase in savings, share certificate and checking dividends, making it a great time to open a new account with Aurora Credit Union.

Meet your savings goals faster with a 15 month Certificate of Deposit (CD) with an Annual Percentage Yield of **2.22%**!

Check out all of the [new rates](#). For more information or to open a new account please call Member Services at 414-649-7949 or stop by one of our [branches](#).



Best Service

Observed holiday hours

In observation of upcoming holidays, we will have modified hours on the following days.

Monday, October 8, 2018

Columbus Day, closed for an in-service staff training with Educators Credit Union in preparation for the merger

Monday, December 24, 2018

Open until noon for Christmas Eve

Tuesday, December 25, 2018

Closed for Christmas

Monday, December 31, 2018

Closed for New Year's Eve

Tuesday, January 1, 2019

Closed for New Year's Day

Wednesday, January 2, 2019

Open at noon

You can access your account through ACU Online Services anytime to:

- Review account balance and transaction history for checking, savings, share & IRA certificate accounts
- Review information on your loan account including payoff amounts, due dates, finance charges, interest rate, balance information, and transaction history
- Transfer funds between your savings and checking accounts
- Transfer funds from your checking and savings accounts to a loan account

Merger update

It's business as usual for our members while we work behind the scenes to ensure a smooth merger with Educators Credit Union. Since the merger won't be complete until January 2019, there is nothing you need to do right now. Toward the end of the year, you will receive direct communication about the timing of the merger and how you will be impacted.

In the meantime, here are some important reminders:

- Current Aurora Credit Union services will continue until the January 2019 merger.
- Members should continue to use the Aurora Credit Union's two branches.
- Aurora Credit Union's [two branches](#) and staff will remain after the merger.
- Educators Credit Union's [other 22 branches](#) and expanded benefits will be available to ACU members in January 2019.
- More information will be shared in the coming months.

As always, don't hesitate to reach out if you have questions or concerns: creditunion@aurora.org, 414-649-7949 (or toll free, 888-530-9555).

ACU membership requirements expanded

The Aurora Credit Union recently received official regulatory approval to amend our bylaws and expand membership eligibility to all Advocate Aurora Health and Aurora Credit Union employees, volunteers and retirees, as well as their immediate family members. "Immediate family members" is defined as a spouse, parents, brothers, sisters, children, stepchildren and grandchildren.

The amendment to the bylaws was made to reflect the additional employees, volunteers and retirees Aurora Credit Union serves as a result of Aurora Health Care's merger with Advocate Health Care in April 2018.

Always available

Whenever you have questions or are uncertain about anything, please don't hesitate to contact us.

Email: creditunion@aurora.org

Phone: (414) 649-7949 or
toll free (888) 530-9555

In person: 3355 West Forest Home Avenue
Milwaukee, Wisconsin 53215

Lost or stolen cards

If your ATM, VISA debit or credit card is lost or stolen after hours, please call (800) 528-2273. Please follow up with us when we reopen the next day so we can personally assist you.

Lifetime Membership

Once a member, always a member

Did you know that once you are a member of Aurora Credit Union, you can remain a member for life? Even if you switch jobs or move out of the area, you can still maintain your account with Aurora Credit Union. [Click here](#) for more information.

Aurora's Financial Pulse Newsletter is published quarterly for Aurora Credit Union members. Information included does not constitute legal or other professional advice. Comments and suggestions are always welcome. Please contact Meghan Marsden Parsche, Marketing Specialist, meghan.parsche@aurora.org.
